



The Ontario Association of Speech-
Language Pathologists and Audiologists

Association ontarienne des
orthophonistes et audiologistes

Supporting a Call to Action in LTC: OSLA responds

December 2, 2020
9:30 AM - 10:00 AM

Overview

Supporting the Work of the Commission and the Residents Of Long-term Care

1. Introduction to OSLA and the role of S-LPs and Audiologists
2. OSLA's response to the CAF report
3. Recommendations from the Commission and actions of the Government
4. Current state of professional services in LTC
5. How can OSLA help?

Who Is OSLA?

- SLPs and Audiologists are regulated professions
- We play an important role in working with aging populations
- Our work is in the **prevention, identification, evaluation, treatment and management of:**
 - communication
 - swallowing
 - hearing
 - balance disorders

Our Vision ...to enhance the quality of life for Ontarians.

Response to the CAF Report

Recommendations:

1. Reconsider what should be standardized and measured.
2. Perform routine swallowing assessments in LTC and after transitions in care.
3. Access the right professionals to assess feeding/swallowing as well as consult on dysphagia capacity building and best practice.
4. Educate on feeding and swallowing for both front line staff and administrators who set policies and procedures.
5. Support the need for good communication within teams, including healthcare providers, LTC residents and families.




























The Commission Recommends

- Increasing and retaining staff
- Strengthen relationships across the healthcare sector
- Improve IPAC practices and measures

The Ministry Responds

- Launched the Ontario Matching Portal
- 4 hours of direct care daily for residents
- Created the **Resident's Support Aide** role to assist with meal times and residents' social well being

Long-term Care Skills Matrix

	 Attendant	 Meal Asst	 PSW	 Nurse	 Physician/NP
Long-Term Care (LTC) Fundamentals Welcome to LTC, Residents' Bill of Rights, Person-Centred Language, Culture of LTC, COVID in Elders Living with Frailty, Infection Control					
Communication and Mental Health Communication 1 (Older Adults) and 2 (Personhood), 3Ds (Dementia, Delirium, Depression), Responsive Behaviours, Communication 3 (Validation) and 4 (Wearing a Mask)					
Mobility Stand-Sit, Sit Stand, Walker, Wheelchair					
Virtual Visits Virtual visits					
Mealtimes Safe and Rewarding Mealtime Experiences					
Personal Care Acute Deterioration, Oral Care, Bathing, Skin Care, Continence, Dressing, Hearing Aids, Resident Safety, Safe Lifts & Transfers, End-of-Life Care					
Nursing Care Myths, Leading and Delegating, EHR: PointClickCare, Assessments, Acute Deterioration, Medications, Falls, Communication with Families in Distress, End-of-Life, Sleep and Activity					
Medical/NP Care NP Specific Content, Legislation, Polypharmacy and Deprescribing, Advanced Care Planning and Goals of Care, Palliative and End-of-Life Care, Congestive Heart Failure, Delirium, Dermatology and Wound Care, Dementia and BPSD, Resident information, COVID-19 Clinical Pathways, Supplemental Resources					

Last Updated: May 14, 2020

Current State of Professional Services in LTC

- Section 59: Provision of OT, PT and SLP services
- Access to service is variable within LHINs
- Unclear pathway to access and utilize specialized expertise for
 - Training
 - Quality Assurance

How Can OSLA Help?

- Support the development and success of the RSA role through
 - Curriculum development/review
 - Training supports
 - Quality standards

How Can OSLA Help?

Across the LTC sector:

- Inform on standards of care regarding feeding, swallowing, communication, hearing and balance
- Advise on specific curricula and training programs to develop a skilled workforce
- Influence the culture: where staff feel safe, have pride in their work and are committed to quality care

Questions?